



Business Process Improvement

There is a plethora of terms relating to Business Process Improvement. You've probably heard them all – business process reengineering, BPR, business improvement, process redesign, continuous improvement! Confusion reigns!

Tethys Consulting offers a practical, facilitated approach to Business Process Improvement that is solidly grounded and makes things happen.

What's different with our approach? We facilitate the people in your business through a process to leverage their knowledge of the problems and opportunities in the business. We validate their thoughts against industry benchmarks and then establish a robust plan to implement change in your business.

The Engagement

Typically, a Business Process Improvement engagement starts with a training workshop where we use case studies to reinforce the principles of Business Process Improvement.

The team is then prepared to apply their new knowledge to the problems facing their own business.

We start by preparing an Opportunity Report that identifies where attention should be focused to achieve the greatest benefit. This also sets specific improvement targets.

The team evaluates and benchmarks the current process. It takes into consideration internal and external customer expectations and needs. The team then defines the scope of the change and design the new process.

Once the design has been completed, the team prepares an implementation plan, defining "quick wins" and other changes that require further time to implement.

At this stage, the team is ready to move forward to implementation, having been prepared with a range of skills to set them up for success.

Tools

Tethys Consulting facilitates Business Process Improvement projects using several tools that make our projects more effective and efficient.



We use the BizKit™ methodology to effect holistic change that considers the three dimensions of people, process and technology. This produces a future design that is in equilibrium and achievable. A feature of the BizKit™ methodology is the use of "sticky walls" as a practical and visual way to design process flows which allows teams to quickly review and revise their designs.



We use the Zing Team Meeting System to quickly and efficiently harness the collective knowledge of the design team. This technology ensures that everyone contributes and that vocal participants don't over-shadow the contribution of others. Zing is the fastest way to gather information, analyse problems, brainstorm solutions and make decisions.

Tethys Consulting



Tethys Consulting uses proven methodologies to leverage the collective knowledge within organisations and achieve the results clients are after. We specialise in business process improvement, product and process innovation programs, enterprise software evaluations, and staff development.

Contact Us

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LEVERAGE YOUR KNOWLEDGE – APPLY OUR KNOW HOW –WE MAKE IT HAPPEN

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